



## Wolf Creek Park COVID-19 Message

March 23, 2020

The Trinity River Authority very much appreciates the continued loyalty and trust of visitors to our recreational facilities. With the uncertain and evolving health situation in the U.S., our highest priority is the health and well-being of our visitors and employees.

**Wolf Creek Park is open and our staff is eager to make your stay safe and enjoyable. Effective March 23, 2020 Day Use Passes will be suspended until further notice.** Although Wolf Creek Park outdoor spaces are very effective at increasing the social distancing recommended by health professionals, everyone must remain diligent in following the CDC recommended preventative actions to prevent the spread of the Coronavirus. Please inform a park staff member if you have any safety concerns while you are visiting a park.

### **Here's how you can help:**

- Please use the entrance window for all check-ins and guest services. This will help eliminate close quarters contact with other guests.
- Be diligent to properly dispose of refuse and tightly secure trash bags for park staff to pick up.
- Pack extra soap or hand sanitizer. Park restrooms have soap and hand sanitizer. However, due to increased use of soap and sanitizer, supplies may run low or may not be available.
- If you have been sick in the last two weeks, please stay at home for your health and the safety of others.
- If you are diagnosed with COVID-19 after visiting Wolf Creek Park, please notify the park immediately.
- Additional information on best practices for keeping you and your family safe can be found online at the CDC Link. <https://www.cdc.gov/coronavirus/2019-ncov/community/index.html>

**Steps we are taking during this evolving health and safety period of concern:**

- If you feel cancelling your stay is the safest choice for you and your family, we will waive the 72-hour notification requirement for cancellation. TRA will credit your account for a future visit to the park that may be used through November 30<sup>th</sup> 2020. Please contact the Park Office at 936-653-4312.
- We are increasing cleaning efforts by cleaning restrooms and other public areas more often. At least twice daily, we will wipe down hard surfaces and other commonly touched items in both public and staff areas with disinfectant.
- Park staff will be using disposable gloves when handling shared material.
- To reduce the touching of shared materials, we are temporarily suspending canoe, miniature golf, and kayak rentals at the park store marina.
- Group Shelter use is suspended.

The Trinity River Authority is monitoring the situation and is working to keep your family healthy on your next visit. The Wolf Creek Park staff mission is to make your visit a great experience.

Further changes are possible as we receive new information from health officials and authorities.